

Additional PRO Orthopedic Equine Dealer Information

Hi, thank you for your interest in becoming a PRO dealer! PRO takes a tremendous pride in the products we provide and would be more than happy to help you with your orders and customer base. Please don't hesitate to contact us with any questions or concerns! If you need immediate assistance when the office is closed, email Meghan@proorthopedic.com with "URGENT PRO ?" as the subject and I will do my best to answer as quickly as possible.

Below are some important points you will need to know about your Wholesale OR Independent Dealer account.

GENERAL INFO

New accounts have an initial minimum of \$250 on your first order. After the initial order, PRO has no minimums. We want to be able to supply you with however much of an item you need, whether it be one or a hundred. We understand customers sometimes want an odd item not generally kept in stock and do not want you to miss out on a sale. We can also drop ship items for you if necessary at an additional charge of \$5 dollars per package plus the cost of shipping.

H20CR Bling Boots are not returnable unless otherwise specified. Should there be an issue with the boot, please let us know and we will fix or replace the boot after its evaluation by PRO. Please note that some of the crystals will *eventually* fall off or be ripped off and lost crystals are not the responsibility of PRO. That being said, the crystals should last a significant amount of time on even the most abused pair of boots.

Special order products such as some custom pad/wear leathers options and custom sized boots are not returnable, simply for the fact you will see some customers want some very unique combinations. Returns/exchanges are NOT generally accepted on these products! If you are concerned about a possible return/exchange contact us BEFORE the order is placed. Many of our more popular combinations and sizes will not be a problem. Also, please do not hesitate to ask for some type of custom option; we are a manufacturer first and foremost and will certainly do our best to accommodate specific requests.

Let us know if you need any pictures, digital brochures, or additional product information. I would be happy to provide you with whatever materials I have. Remember, by becoming a PRO dealer you are not only getting superior quality products made in the USA but you are also on the receiving end of friendly and knowledgeable customer service. We are here to help you as much as possible by tailoring your product orders specific to what works in your geographic area and stores ensuring the best sales possible.

INDEPENDENT DEALERS

To be eligible for an Independent Dealer account, we do not require a business license or tax ID number. All orders must be paid by credit card or check PRIOR to items being shipped. Tax is applicable. To remain an Independent Dealer, yearly sales must be above \$750.

Upon completion, please return to info@proorthopedic.com or Meghan@proorthopedic.com for approval. Thank you!

PRO ORTHOPEDIC EQUINE
INDEPENDENT DEALER APPLICATION

Name: _____

Address: _____

Email: _____ Phone: _____

PRO Account #: _____

I, _____ (print full name) hereby authorize payment of all orders placed with PRO Orthopedic Devices to the charge card listed below.

Name on Card: _____

Name of Bank on Card: _____

Card Type (circle one): VISA MASTERCARD AMERICAN EXPRESS DISCOVER

Credit Card #: _____ / _____ / _____ / _____

CVC: _____ Expiration Date: _____

Credit Card Billing Address:

Street: _____

City: _____ State: _____ Zip Code: _____

Phone Number Listed with Credit Card Company: _____

Cardholder's Signature: _____ Today's Date: _____

By signing above, I acknowledge the above statements and treat this fax/email as a copy of my signature on file. I understand that by signing this form, I give authorization to PRO Orthopedic Devices to charge my credit card for all orders placed for my business and/or personally and agree to abide by the terms and conditions set forth by PRO Orthopedic Devices and the issuing credit card company. Furthermore, I understand and agree that the changes are irrevocable and may not be charged back at any time in the future and that all sales are final.

Please fax (5202946116) or email a legible copy of the cardholder's valid driver's license along with this form. Photocopies and signatures are required in order to process your request. This is essential for your protection as well as ours.

Thank you.